

Senior Quality Engineer

The Sr. Quality Engineer is responsible for responding to customer complaints and the coordination of the corrective action process. This individual would mentor the 8D teams in identifying robust corrective actions. Acts as a quality liaison contact to our customers, building a positive relationship. Provides leadership and guidance to the troubleshooting teams ensuring proper quality tools are being used to resolve problems. Responsible for the accomplishment of established quality goals. This position has career growth opportunities to other leadership positions in various areas, such as quality, engineering, operations, etc.

Responsibilities

Key frontline interface for all quality, reliability and manufacturing customer questions.

Lead/guide quality personnel in corrective action team problem solving. Discuss and coordinate problem solving efforts and results with customers and internal company departments.

Function as a strong quality liaison to other functional departments – providing quality support and ensuring cross-functional communication in the customer corrective action area.

Facilitate root cause investigations utilizing 8D methods for internal and external excursions and communicate results to management and customers.

Provide expertise in quality system compliance including IATF and customer specific requirements and products.

Drive systematic process changes as a result of deviations or complaints or other trends and support internal, customer, and regulatory audits as appropriate.

Complete monthly KPI reports for internal presentations and make data driven decisions and strategies to improve quality.

Maintain Problem Solving and Corrective Action Systems assuring identification, root cause, permanent corrective action, and responsive action for responsible department or Associates.

Maintain status and follow-up on required actions and provide summary reports to the Quality Assurance Manager and evaluate returned product and provide appropriate corrective action.

Apply statistical process control methods for analyzing data to evaluate the current process and initiate and organize containment at customers' facilities. Lead and assist with hold area disposition of materials.

Track customer-specific corrective/preventative actions ensuring that all customer expectations are met.

Create methods for reducing scrap and internal and external PPM.

Promote team approach to problem solving as Team Leader, Member, or Coach troubleshooting operational issues on a daily basis.

Qualifications and Skills

- BS degree in Manufacturing Engineering, Industrial Engineering, Mechanical Engineering, Business or related field.
- Minimum 5 years'-supervisory Quality or Engineering leadership experience in a high-volume manufacturing environment, metal stamping experience preferred
- Demonstrated expertise in the manufacture of metal stamping is strongly preferred. Prior Automotive Tier I/II experience is strongly preferred
- Lean Manufacturing and Six Sigma Experience (Six Sigma Black Belt preferred)
- Strong knowledge of engineering core tools and manufacturing processes including APQP, PFMEA, FMEA, six sigma & manufacturing specifications
- Must understand the art of handling customer inquiries, concerns and complaints in a professional and tactful manner
- Strong mechanical aptitude including working knowledge of GD&T methodology and SPC

- Demonstrated ability to handle large projects with the ability to prioritize resources and project timelines
- Project Management Skills, Leadership skills with emphasis on cross functional team development & leading skilled Trades
- Mechanical aptitude, ability to analyze application requirements, provide failure analysis, select components and make recommendations to meet system requirements.
- Continuous Improvement, TPS Philosophies, and utilization of Kaizen
- Working knowledge of IATF Quality Management System
- Be willing to travel to customers and suppliers
- Able to work independently as well as in a team environment with excellent people interaction and written and verbal communication skills
- Must be proficient with all Microsoft Office tools. Plex ERP experience is a plus.

Company Information

Jagemann Stamping Company is a rapidly growing and expanding full-service stamping company recognized world-wide as a leading manufacturer of deep drawn, progressive, and fine blanked stampings. The latest technology coupled with the best people in a state of the art manufacturing facility, which encompasses all functional aspects including sales, design, tool building and manufacturing, enables Jagemann Stamping to provide its customer with products and service that consistently exceed expectations.

Jagemann Stamping, one of Manitowoc County's premier employers, is headquartered in Manitowoc, WI on the banks of beautiful Lake Michigan, 30 minutes south of Green Bay, WI and an hour north of Milwaukee, WI. In addition to offering a stable, dynamic work environment, Jagemann Stamping provides professional development and challenging careers with opportunities for growth and advancement where innovation and knowledge sharing are valued and rewarded. Jagemann Stamping employees receive highly competitive compensation and an exceptional benefits package including:

BENEFITS ON YOUR FIRST DAY OF EMPLOYMENT - NO WAITING PERIOD

- Medical, dental, vision, life insurance available immediately upon hire
- 90/10% coinsurance for in network claims after deductible
- Company paid short term and long term disability
- Roth and traditional 401(k) plan
- Vacation awarded immediately upon hire
- 10 paid holidays
- On site workout facility for employees and spouses
- Education assistance plan
- Career development and progression
- Flexible, employee-friendly policies and work environment
- Career Development and progression
- **Wall to wall air conditioned facility**

If you desire the chance to make a difference and to work with great people who value teamwork, challenges and the ability to impact the future of the company, Please send your resume to Jagemann Stamping Company, 5757 West Custer Street, Manitowoc, WI 54220. "Attention Human Resources" or apply on line at www.indeed.com or www.jagemann.com

Jagemann Stamping is an Equal Opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, national or ethnic origin, sexual orientation, gender identity or expression, age, disability, veteran status or other characteristics protected by law.

